

Since 1896 Volunteers of America Greater Los Angeles (VOALA) has provided a diverse range of human services. We now serve more than 30,000 people annually, from prenatal to the elderly. We believe all people have tremendous capacity for increased insight and self-sufficiency. And we are committed to finding solutions to social problems and pioneering new approaches that will create positive lasting changes for individuals, families, neighborhoods and communities alike.

Some people can't imagine doing what we do. ***We can't imagine not doing it.***

**CHILDREN'S SERVICES** *More than 4000 served annually at 50 sites and 100's of homes*

**Early Head Start** Provides child development, nutrition, health education, and parenting support for children 0 - 3 years old.

**Head Start** Provides early childhood education and preparation for elementary school for 3 - 5 years old.

**Child Care** Provides day-care including educational activities and meals for children of low-income families. Full time programs for pre-school children between the ages of 2 - 5 years, and after school programs for children enrolled in kindergarten through fifth grade.

**Caregiver Services** We serve developmentally disabled children suffering from autism, cerebral palsy, and mental retardation. Our in-home service provides ongoing relief and emergency support for the primary caregivers of families with a developmentally disabled child.

**YOUTH PROGRAMS** *More than 2500 served annually at 40 sites*

**Upward Bound** We assist low-income students in grades 8 - 12, who demonstrate the potential for higher education. Participants receive academic instruction, counseling, admissions assistance, and career guidance. Sites are located throughout Greater Los Angeles.

**Girls Inc.** is a national organization that inspires all girls ages 6 - 18 to be ***strong, smart, and bold!*** Girls Inc. of Greater Los Angeles serves over 1200 girls in 30 sites. Programs are research-based, age specific and focus on math, science and technology, economic and financial literacy, health and sexuality, media literacy and leadership development.

**Positive Alternatives** Provides a safe haven to learn about life's options and the choices they can make. Provides: drug abuse prevention, and education, cultural enhancement, parenting education, career development, remedial education, math/science tutoring, and family mentoring. Includes special support services for "at-risk" males ages 6 - 11 and their families under a case management model.

**LEAD Leadership, Excellence, Advancement and Determination** engages youth and helps them develop positive attitudes and behaviors in the areas of education, self, family and community, which will enable them to become positive, contributing leaders of their communities.

**Storywork 101** Youth participants develop multimedia stories about themselves and their communities to increase their awareness of how their views shape their actions, and how they are responsible for those actions. They'll learn that the decisions that they are making right now - about gangs, drugs, school, and work - may have long-term implications, and that the power to change lies within.

**UCLA Youth Mentoring** Student volunteers develop supportive relationships with youth to increase their self-confidence around their ability to obtain an education and succeed in life.

**FAMILY SERVICES** *More than 1200 served annually at 2 sites and in 100's of homes*

**Maud Booth Family Center** Since 1965, VOALA has offered high-quality programs and services to low-income or single parent families, and full-time students with children at our founder's namesake facility - a secure and enriching environment for education and development.

**Strengthening Families** We assist the adult members of families with housing and employment placement, literacy and ESL education, nutrition and health education, benefits advocacy, and assistance with college admissions. We also provide hundreds of low-income parents-to-be with comprehensive pre-natal and childhood services. Families benefit from a wide array of support services including nutrition, housing referrals and placement, food assistance, domestic violence education and counseling, mental health and disability services, job skills development and instruction on child development.

**Caregiver Services** We serve more than 400 developmentally disabled persons with autism, cerebral palsy, and mental retardation. Our in-home service provides ongoing relief and emergency support for the primary caregivers of families with a developmentally disabled family member.

**Affordable Housing** is suited especially for working poor and single parent families. On-site services include after school programs, job training and placement, benefits advocacy, transportation to medical appointments, and training for the developmentally disabled.

**GIRLS & WOMEN** *More than 2000 served annually at 50 sites*

**Women Empowering Women** Program designed to inspire self-discovery, self-transformation, and sisterhood in all women through seminars and workshops for homeless, addicted, and/or abused women, with topics that include leadership, trust, self-defense, health, financial independence, etc.

**Prenatal Services** provides young and impoverished new mothers with support and information on how to have a healthy pregnancy, healthy birth, and healthy baby. Childbirth classes, nutrition advice, and medical check-ups are provided.

**S.H.A.W.L. Support for Harbor Area Women's Lives** provides victims of domestic abuse with transitional housing, counseling, domestic violence education, and other support services, including education and job skills to help them move towards an empowered independence.

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**HOUSING** *1870 units*

**Long Beach, North Hollywood, Santa Monica, Silverlake and Sunland** We intentionally keep our rents low so that people have a chance to save, and eventually buy homes to own. Includes 1120 units of low-income housing for individuals, and 475 units of low-income housing for families.

**Ballington Plaza**

Provides 275 units of subsidized housing and comprehensive services for frail and handicapped elderly who formerly resided in Skid Row. Also includes additional support services for frail and handicapped elderly and veterans.

**SENIORS' SERVICES** *More than 1500 served annually at 9 sites*

**VS-65 Veterans Success in Retirement** Provides transitional housing for 25 homeless veterans over the age of 65. Assists them in developing the ability to live independently with life skills, 3 meals a day, physical and mental health evaluation, transportation to appointments, budgeting classes, and recreational activities. Also, case management is available after clients are placed in permanent housing.

**Affordable Housing** is available for seniors who wish to avoid living out their lives in institutional settings, thereby increasing their dignity and reducing convalescent care costs.

**Companion Animal Program** helps low-income seniors keep their furry friends and offers various pet care needs including delivery of food and supplies, veterinary and grooming services, pet transportation, pet sitting, emergency and disaster planning, adoption and placement and referrals.

**Holiday Meals Programs** Over the years, these signature events have created long-lasting friendships, fond memories and happiness for the many elderly we serve, who have no family to spend the holidays with. Annual events are held on Mother's Day, Thanksgiving and Christmas.

**VETERANS' SERVICES** *More than 1500 served annually*

**H.V.R.P. Homeless Veterans Reintegration Program** Provides homeless veterans assistance with entering the job market, job placement, and provide the tools necessary to do the job, i.e. work-boots, bus passes, uniforms, etc. as well as mentoring, support and placement in permanent housing.

**VS-21 Veterans Succeeding in the 21<sup>st</sup> Century** Provides transitional housing, case management, life skills, substance abuse and health groups, anger management classes, job development and education assistance, medical and psychiatric referrals, legal advocacy, transportation assistance, 3 meals a day, and assistance in affordable permanent housing for 55 homeless veterans under the age of 65.

**VS-65 Veterans Success in Retirement** Provides transitional housing for 25 homeless veterans over the age of 65. Assists them in developing the ability to live independently with life skills, 3 meals a day, physical and mental health evaluation, transportation to appointments, budgeting classes, and recreational activities. Also, case management is available after clients are placed in permanent housing.

**Veterans Service Center** Provides advocacy and referrals for homeless veterans at our Drop-In Center.

**Veterans Substance Abuse Treatment** In a partnership with the VA, we offer a one-year residential recovery program at the Hollywood Center for substance abuse treatment.

**HOMELESSNESS** *More than 14000 served annually*

**Drop-in Center** Accessible Skid Row entry point for many VOA programs and services: comprehensive programs for alcohol and drug problems, permanent housing and job development. Also immediate needs: showers, laundry, storage of personal belongings, mail, telephone, internet and access. Recovery and therapy groups are run daily. The Drop-in Center serves more than 300/day and shelters more than 100/night.

**Rotary House** Our landmark 20,000 square foot facility with 150 beds provides transitional housing, self-help groups, job training and placement programs, assessment and treatment referrals, medical and benefits advocacy, warm meals, and housing referrals. With 300 solar panels on the roof, Rotary House promotes sustainability, and is a place of shelter, dignity and hope on Skid Row.

**H.O.P.E. Homeless Outreach Project and Evaluation** Advocates for veterans and others with physical or mental health disabilities to qualify for SSI and obtain benefits.

**Transportation** - We provide individuals being released from hospitals with transportation to ensure that they are being placed in to appropriate facilities when they return to Skid Row. We also provide transportation services to individuals being released from L.A. County Jail who are homeless and desire transitional housing or treatment facilities.

**Additional Housing Services** We collaborate with agency partners to provide permanent housing for difficult to place homeless individuals due to mental health or immigration issues.

**Job Training and Placement Programs** - *In a partnership with Skid Row Development Corporation*

**STRIVE Steps Towards Realizing Individual Vocational Excellence** We provide participants with transitional housing, if needed, life skills classes, basic computer training, various jobs training, business skills, weekly stipend, transportation, graduation ceremony, employment and permanent housing placements.

**LITE Living Independently Through Employment** We empower homeless individuals to reach self-sufficiency through training, education, and employment via: life skills classes, basic computer training, various jobs training, and business skills.

**RECOVERY & RE-ENTRY** *More than 7000 served annually*

**The Hollywood Center** Provides 180 days to one year of residential treatment for individuals with alcohol and drug problems. Services include: individual and group therapies, 3 meals a day, discharge planning. Additionally we provide referrals for medical and psychiatric needs, vocational rehabilitation, as well as benefits counseling and assistance referrals, and other self-help programs.

**Central City Transitional Recovery** Since 1975. Provides detoxification and residential treatment for individuals with alcohol or drug problems. Services include: assessment, treatment planning, case management, individual and group therapies, 3 meals a day, discharge planning, advocacy and referrals, benefits counseling and assistance, sober living arrangements and other self-help programs.

**Central City Screening & Evaluation** Provides an alcohol/drug-free environment and diagnostic and referral services for homeless individuals.

**J.O.B.S. Project Jobs+Opportunities=Building Success** is aimed at fostering and promoting skills, training and employment to ex-offenders to ensure that they obtain and sustain employment and re-enter society safely as law-abiding, self-sufficient men and women. Case managers meet offenders pre-release to identify needs and strengths in the areas of education, employment, treatment, health, family/social relationships, housing, and mentoring.

**GRACE Guiding Responsive Action in Corrections at End-of-Life** Promotes high-quality hospice and palliative care programs for terminally and chronically ill inmates. Works to develop and share best practices with others involved in the prison hospice movement, bringing together people and resources to help. Targets veterans and others in L.A. County Jail who will require medication or medical services upon their release from jail.